

THE CALL TO ANSWER QUESTIONS

- After a prospect has seen our presentation, send the SHORT CALL one-touch text.
- The reason for using a text is if they want you to call they will have your phone number and will accept your call.
- When you call simply say, "I wanted to introduce myself and see if I could answer any questions for you?"
- Or, "I wanted to call to introduce myself and one of our team captains, [captains name] and to answer any questions you might have.

THE SIMPLE CLOSE

- If you have no more questions, would it be OK if I ask you a question?
- On a scale of 1 to 10 where would you rate your interest in joining InCruises & the CruiseMasters Team?
- If they say it is 9 or 10 "That's great it only takes about 4 minutes to join I'll be happy to stay on the phone with you if you like.
- If lower than 9 ask them "how can I help you get to a 9 or 10?
- Their answer will tell you how to close them.
- A team Captain will know how to respond to their answer.



- RESTRAIN YOURSELF from talking too much When you're talking you are NOT LEARNING.
- You do NOT have to SELL. The presentation did the SELLING.
- All you have to do answer their questions and use THE SIMPLE CLOSE.

SEND THIS TEXT PRIOR TO CALL

This One-touch text is called REVIEW YOUR INFO and is in Your My CruiseMasters System

%%ProspectFirstName%%, my name is %%MyFirstName%%%%MyLastName%%. I have been assigned to assist you in your search for a quality home business. I have reviewed your answers to our home business survey. Our next step is a brief phone call so we can meet each other and I will give you the web address to all the information. Expect a call from me momentarily from this number: %%MyPhoneNumber%% - %%MyFirstName%%

PHONE SCRIPT

This Script is already loaded into Your My CruiseMasters System

Hi %%ProspectFirstName%%.

My name is %%MyFirstName%% %%MyLastName%%.

I wanted to introduce myself (and one of our team captains, THEIR NAME) and to answer your questions. **Answer Questions**

%%ProspectFirstName%%, if you don't have anymore questions, can I ask you one question?

One a scale of 1 to 10 how high would you rate your interest in joining inCruises & the CruiseMasters Team?

(If 9 or 10) That's great. It only takes about 4 minutes to enroll. I'll be happy to stay on the line with, if you like.

(If Less than 9) How can I help you get to a 9 or 10? Resolve issues

It only takes about 4 minutes to enroll. I'll be happy to stay on the line with, if you like.