

# Open Source Help Desk Automation Market – Industry Trends and Forecast to 2028



The [Open Source Help Desk Automation Market](#), By Solution (Alert Management, Ticket Sortation), End-User (IT, Telecommunication, Education, Government, Retail), Organization Size (Large, SME's), Country (U.S., Canada, Mexico, Brazil, Argentina, Rest of South America, Germany, Italy, U.K., France, Spain, Netherlands, Belgium, Switzerland, Turkey, Russia, Rest of Europe, Japan, China, India, South Korea, Australia, Singapore, Malaysia, Thailand, Indonesia, Philippines, Rest of Asia-Pacific, Saudi Arabia, U.A.E, South Africa, Egypt, Israel, Rest of Middle East and Africa)

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# Report Description

The open source help desk automation market will reach at an estimated value of USD 13.2 billion and grow at a CAGR of 13.60% in the forecast period of 2021 to 2028. Increasing significant shift towards machine learning and AI is an essential factor driving the web open source help desk automation market

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# Major Key Players

Some of the major players operating in this market are :

- ☐ Atlassian,
- ☐ Axios,
- ☐ BMC Software, Inc.,
- ☐ CA Technologies,
- ☐ Cherwell Software, LLC.,
- ☐ Freshworks Inc.,
- ☐ HappyFox Inc.,

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# Market Segmentation

- **By Solution** (Alert Management, Ticket Sortation)
- **By End-User** (IT, Telecommunication, Education, Government, Retail), Organization Size (Large, SME's)

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**Based on geography, the market is segmented into five geographical regions**

- ☐ North America
- ☐ Europe
- ☐ Asia-Pacific
- ☐ South America
- ☐ Middle East
- ☐ Africa

# About Data Bridge Market Research



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